



P.O. Box 13425 • Mexico Beach, Florida • 32410
PHONE: 850-648-5700 • FAX: 850-648-8768

October 24, 2018

Dear Utility Customer,

On October 10, 2018, Hurricane Michael caused major destruction to much of our City infrastructure. Water and solid waste lines were damaged as a result of the storm. We are currently inspecting the lines and assessing the damage.

For this reason, all utility bills, including water, sewer, and sanitation services, were suspended as of Wednesday, October 10, 2018. You will not receive utility bills until restoration is complete and you will not be billed for any services during the outage period. This includes customers whose service was suspended at the time of the disaster.

In addition, the October 1, 2018 bill that was issued prior to the storm and due by October 20, 2018, will not be subject to late fees. You can make your payment at City Hall, on-line at mexicobeachgov.com, over the phone to (850)648-5700, or if an ACH recurring payment has been set up on the account the City will request those payments by October 31, 2018.

We anticipate that services will be restored soon and expect to render the next bill in December for services from September 21, 2018 through November 20, 2018. Again, this bill will exclude the outage period. Updates for utility services will be placed on the City's Facebook page as well as the City website at www.mexicobeachgov.com.

For our customers whose homes were destroyed or for those that will be uninhabitable for some time, please contact us to discuss disconnection of utility services at (850)648-5700. You will not be billed for any services as of Wednesday, October 10, 2018.

The overwhelming support, love, and prayers from people all over the country demonstrate that we are not alone. We are Mexico Beach Strong and we will rebuild just as charming as ever. Thank you for your patience and understanding during this challenging time.

Warmest regards,

City Administrator
City of Mexico Beach