



Disaster Relief Resources As of 11/6/18

Important Contact Information

Mexico Beach City Hall

To contact City Hall, please call the numbers below:

1-252-996-0660

1-252-996-0662

1-850-648-5700

Due to limited resources, our temporary phone lines tend to go in and out. We thank you for your patience and encourage you to keep trying these numbers until you get through. We have increased staffing of these phone lines.

Florida Department of Financial Services Insurance Consumer Helpline

If you have questions about insurance, contact the Insurance Consumer Helpline at 1-877-693-5236.

Food

- Camp Happy Tummies, 111 22nd St. (next to City Hall) - Hours: Breakfast 8:30 a.m.; dinner at 4 p.m.
- Mango Marley's/Just Another Day in Paradise food truck (3102 US-98) - Hot meals served from sunrise to sunset, ice, and supplies

Supplies/human services

- First Baptist Church (823 N 15th St) - Tarps, clothing, supplies, Verizon wifi, medic station
- Catholic Charities USA (7th Street) - Free laundry facility
- Samaritan's Purse (15th Street) - Chaplains
- Florida Department of Health (15th Street) - Medical care and immunizations, Monday-Friday, 10 a.m. - 3 p.m. (CST)
- Bathrooms - There are port-a-lets located throughout the City

Wi-Fi

There is a Verizon mobile wifi and charging station at First Baptist Church (823 N 15th St). There is a AT&T charging station at Under the Palms Park (7th Street).

FEMA



FEMA services are available at City Hall (201 Paradise Path) to help you secure temporary housing, financial support and other resources. You can also file online at www.disasterassistance.gov, on the FEMA mobile app or by calling 1-800-621-3362.

Insurance

If you have questions about insurance, claims, etc., The Division of Consumer Services can assist you. You can speak directly with individuals who can help you review your policies to understand your coverage, help you file claims for damage and offer assistance in the event that you are having trouble communicating with your insurance company.

Visit www.myfloridacfo.com/Division/Consumers/HurricaneMichael.htm for more information. You can also call the Insurance Consumer Helpline at 1-877-693-5236.

Legal

For legal concerns related to Hurricane Michael aftermath, call the Florida Bar Young Lawyers Disaster Relief Hotline at 1-866-550-2929 or the Florida Legal Services Hotline at 1-888-780-0443.

Electricians and Contractors

All electricians working in Mexico Beach must be state-certified and registered with the City (they can register onsite at City Hall but they must first be a registered with the state of Florida). Go to <https://www.myfloridalicense.com/wl11.asp> to check the status of any electrician you may be considering.

Beginning Monday, November 5th, certain additional repair contractor types will be allowed in the City to begin minor repair work. Repairs and maintenance are permitted to protect the integrity of the structure and prevent further damage. At this time, the following categories of contractors and professionals are allowed entry into Mexico Beach when they have authorization from the homeowner to do remediation or repair work: Structural engineers and related professionals, Electricians, Roofers, and Plumbers.

All contractors should be registered with the City of Mexico Beach and licensed in the state of Florida. Unlicensed contractors are always an issue in the aftermath of disasters. Report unlicensed contractors at 1-866-532-1440. Contractors must have professional credentials and a contract or work order authorized by the owner they are working for in order to gain access at the checkpoint.

Volunteers

All volunteers have been screened and vetted to protect our residents. They will be identifiable by their t-shirt logos and they will have a team leader with them. Please note that these are



volunteers only and no one will ask you for payment or credit card information. Be wary of contractors coming door-to-door. These volunteers will do the same work for free.

If you or someone you know is interested in volunteering, please contact Volunteer Florida at 1-850-414-7400 or the City of Mexico Beach Volunteer Coordinator at volunteer@mexicobeachgov.com.

Check for updates on Facebook and Twitter

The City of Mexico Beach will use its Facebook (@CityofMexicoBeach) and Twitter (@MexicoBeachGov) pages to update residents on the latest advisories and information. Like and follow our pages to stay up to date on what's happening in our recovery. Please note that these are the only official city information pages.